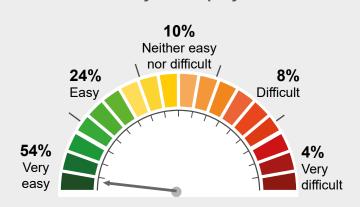
Customer Satisfaction Survey

How did you contact us?



How easy was it for you to get help with your enquiry?



Was the advisor courteous and polite?



Was the advisor knowledgeable and helpful?



Overall how satisfied were you with the advisor who handled your enquiry today?

(i) 1	Very satisfied	70%
	Satisfied	18%
	Neither satisfied nor dissatisfied	2%
	Dissatisfied	4%
	Very dissatisfied	6%

Is there anything we could have improved on?

